

# ANNUAL REPORT 2023



## MCAP OUTCOMES BY DOMAIN AND STATE

269,314

**TOTAL PEOPLE PEOPLE WITH LOW INCOMES SERVED (\*FFY 2021)** 

**HOUSING EMPLOYMENT EDUCATION HEALTH** CIVIC **INCOME** MD DE MD DE DC DC 74.580 182 1.745 12.787 680 410 OUTCOMES WERE OBTAINED IN THE HOUSING OUTCOMES WERE OBTAINED IN THE HEALTH AND DOMAIN. THIS INCLUDES OUTCOMES SUCH AS SOCIAL/BEHAVIORAL DEVELOPMENT DOMAIN. THIS OBTAINING AND MAINTAINING HOUSING. INCLUDES OUTCOMES SUCH AS INCREASING. AVOIDING EVICTION OR FORECLOSURE, AND NUTRITION SKILLS. IMPROVING PHYSICAL OR REDUCING ENERGY BURDEN. MENTAL HEALTH, AND LIVING INDEPENDENTLY. HOUSING HEALTH MD DC DE MD DE DC 1,977 772 124 731 87 COMMUNITY **OUTCOMES WERE OBTAINED IN THE CIVIC OUTCOMES WERE OBTAINED IN THE IMPACT FY21 EMPLOYMENT DOMAIN. THIS ENGAGEMENT AND COMMUNITY INCLUDES OUTCOMES SUCH AS** INVOLVEMENT DOMAIN. THIS INCLUDES **OUTCOMES SUCH AS INCREASING** OBTAINING AND MAINTAINING A JOB, LEADERSHIP SKILLS AND IMPROVING INCREASING INCOME, AND CIVIC **EMPLOYMENT OBTAINING BENEFITS** SOCIAL NETWORKS **ENGAGEMENT** MD DC DE MD DC DE 13,417 965 407 13,120 350 142 **OUTCOMES WERE OBTAINED IN THE** OUTCOMES WERE OBTAINED IN THE INCOME AND **EDUCATION AND COGNITIVE DEVELOPMENT** ASSET BUILDING DOMAIN. THIS INCLUDES DOMAIN. THIS INCLUDES OUTCOMES SUCH AS OUTCOMES SUCH AS MAINTAINING A BUDGET, IMPROVED LITERACY SKILLS, SCHOOL OPENING A SAVINGS ACCOUNT, INCREASING ASSETS **INCOME &** READINESS, AND OBTAINING ADDITIONAL AND NET WORTH, AND IMPROVING FI NANCIAL **EDUCATION ASSETS EDUCATION AND DIPLOMAS.** WELL-BEING

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# A Message From MCAP's Executive Director

MCAP's network of Community Action Agencies (CAAs) serves as the Federal- and state-designated authority on poverty across the states of MD, DC, and DE. During the years of 2022 and 2023, our network has continued the fight against poverty with proven solutions. We built a strategic roadmap for serving families holistically through our statewide implementation of our 2-Generation Approach.

We work tirelessly every day to serve underprivileged communities through programs and services that give people hope. And we have the great privilege to advocate on their behalf. So, I thank you - members, partners, volunteers, staff and our extended Community Action family - for all you do to make transformations that count!

**Angela Martin**Executive Director, MCAP



# **The Promise of Community Action**

Community Action changes people's lives,
embodies the spirit of hope, improves
communities, and makes America a better place
to live. We care about the entire community
and we are dedicated to helping people
help themselves and each other.















## **Our Mission**

Maryland Community Action
Partnership strengthens
members' capacity to
provide quality services and
opportunities that empower
individuals and families to
achieve economic security.

## **Our Vision**

All individuals and families are stable, economically secure, and live in safe and thriving communities.















## MCAP AT A GLANCE

MCAP strengthens members' capacity to provide quality services and opportunities that empower individuals and families to achieve economic security.

**4 MCAP Staff** based in Annapolis, MD

19 Member Agencies across MD, DC & DE



## **MCAP GOALS**

- Communications highlighting the impact of member agencies
- Advocacy on behalf of vulnerable populations
- Training and access to best practices for agency operations
- **Enabling technology and tools to track effectiveness and refinement**

# MCAP STATEWIDE SUPPORT FOR AGENCIES



\$400K

RPIC regional
Training & Technical
Assistance managed
by MCAP for member
agency development



Secured \$30k to publish and launch the <a href="Self-Sufficiency">Self-Sufficiency</a>
<a href="Calculator">Calculator</a> to know how much income a family must earn to meet basic needs by county</a>



Developed new onboarding <u>Master Class</u> training series for new CAP staff with record participation



Launched the MCAP Leadership Development Institute for Executive Directors and future CAP leaders.

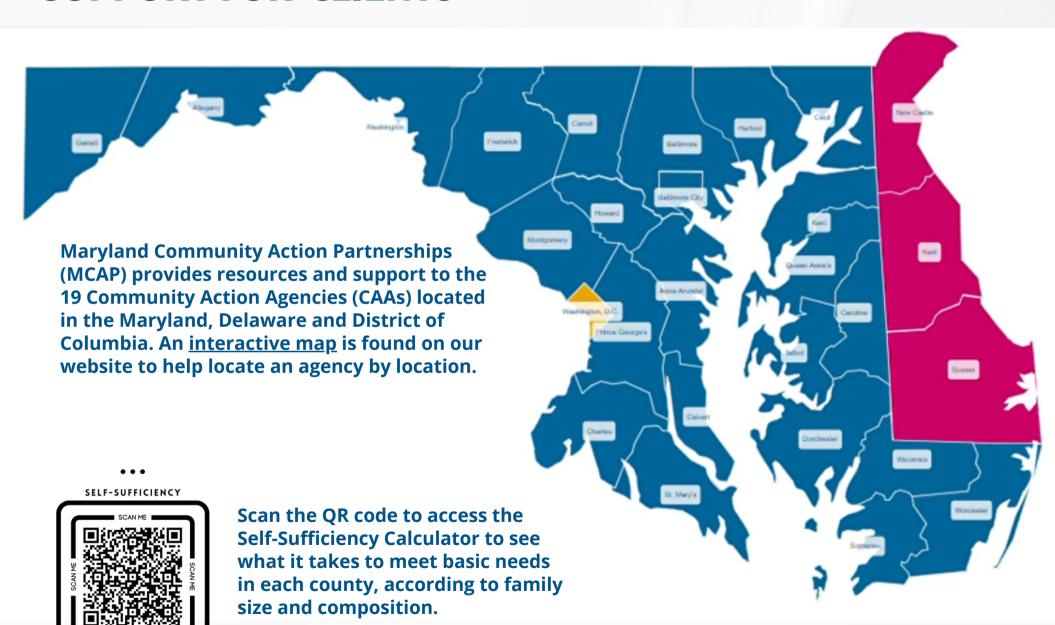


31% INCREASE ACROSS SOCIAL MEDIA



# **MCAP STATEWIDE** SUPPORT FOR CLIENTS

CALCULATE WHAT IT TAKES TO MEET THE BASIC NEEDS

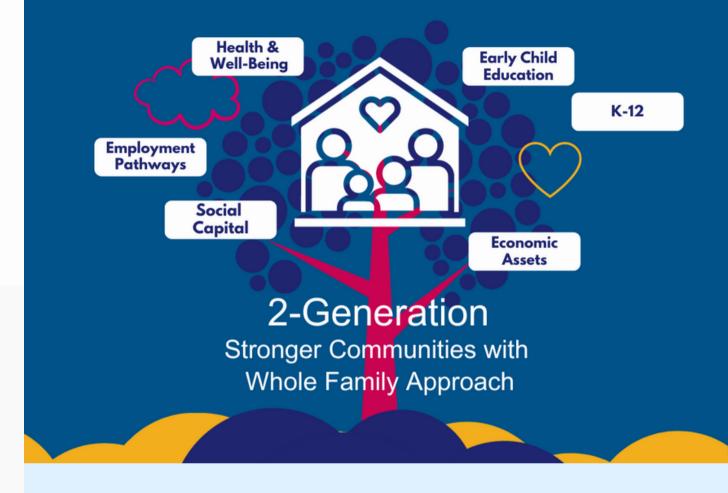


## **OUR NETWORK**

We provide tailored pathways to address the unique needs of each family. By bundling services, we are able to move families from crisis to thriving

### **Program Areas**

Affordable Housing Community Development Homeless Services and Shelters Infrastructure & Asset Building Tax and Financial Planning Workforce Development **Employment and Education Services** Weatherization Senior Services Children Services **Energy and Emergency Assistance** Food Pantry and Nutrition Health Services **Transportation Diaper Distribution** 



## **Our Approach**

A multi-generational approach, or "2Gen", moves families toward long-term sustainability by assisting children and adults holistically and developing pathways to achieve their aspirations and goals. Our agencies adopt 2Gen along with best practices, like Results Oriented Management and Accountability (ROMA) as a performance framework that builds accountable results.

For more details about 2Gen and to access our related reports, <u>visit our web page here.</u>

#### FROM CRISIS TO SELF-SUFFICIENCY AND BEYOND!

## **2Gen Impact Stories**

Washington County Community Action Circles Program

Recovered, In Pursuit of Education & Community Contributions

> "Circles is not only a program, it is a family for me and my daughter. Circles at CAC has helped me strive to meet my goals...it is a life changer for Cherish and me. The Circles approach, my allies, and everyone at Circles is helping me better myself in all aspects of my life."

- Manny

Manny has the goals of completing the HVAC course successfully and is obtaining his driver's license. He would then like to gain employment, start the coursework for his Bachelor's degree, and eventually open a recovery house to help those who are struggling with addiction.



## **2Gen Impact Stories**

FROM CRISIS TO SELF-SUFFICIENCY AND BEYOND!

Allegany HRDC's Community Action

**Emerging From Client to Community** 

**Action Agency Employee** 

"As a single mother, she realized that she would need to further her education in order to provide her son with the best life possible. She enrolled in HRDC's apprenticeship program which would allow her to work full-time while the agency would pay for her degree to further her education." -Claire B.

Claire is a full-time employee, single mother who is completing her college degree. She is now 2 years clean with a one-year-old son and was just pre-qualified to purchase her first home. She remains employed in her new position at HRDC and holds a 3.8 grade point average in her degree program.



## **ADVOCACY INITIATIVES**

A critical component of MCAP's mission is to give a unified voice to the interests of MCAP's **Community Action Agencies, the citizens and** communities they serve.



STRONG FAMILIES STRONG COMMUNITIES



COMPETITIVE WAGE



**INCREASED DEMAND** 



**HOUSING & DEVELOPMENT** 

**COMMUNITY ACTION ANTI-POVERTY FUND** 



**Worked towards** establishing a Community Action Anti-Poverty Fund



\$950K Secured funding implementation

# **HIGHLIGHTED INITIATIVES**

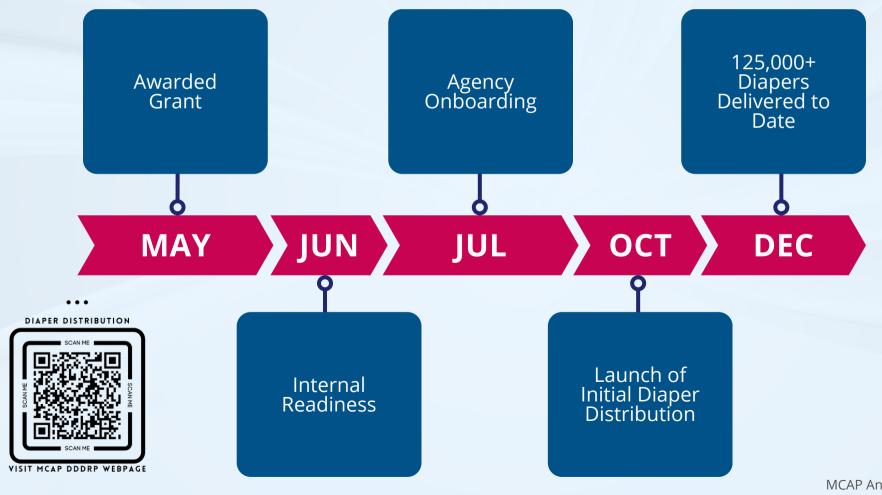
## **Diaper Distribution Demonstration** and Research Pilot (DDDRP)

**IMPACT:** This program helps alleviate the economic burden of the parents struggling to afford the costs associated with the basic needs of children.



\$1.2M

Secured new grant funding for diaper distribution pilot with eleven member agencies participating...



# HIGHLIGHTED INITIATIVES

MCAP Community Action Agencies are transforming lives, and in turn, revitalizing communities with 2Gen programs statewide.

## 269,314

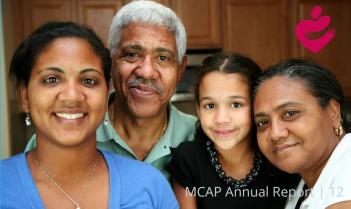
people served in MD, DC and DE per one year (Source: CSBG record FY21)

## **IMPACT STORIES**

Visit our dedicated impact stories web page to see some of the latest stories from our agencies at <a href="https://www.maryland-cap.org/stories">www.maryland-cap.org/stories</a>.







## **UPLIFTING MOMENTS**

Commitment to Community Action Work is a challenge some days, but our network has some of the most experienced and knowledgeable professionals around. We work hard to provide good resources with a mix of fun. THANK YOU TO ALL!





## Workshops and **Networking Activities**

MCAP's Annual Human Services Conference serves up 50+ workshops and sessions. We also offer other activities and on-demand webinars all year long to strengthen organizational performance, support CA staff professional development, and provide innovative community strategies.



## **Awards and Peer Nominations**

At annual human services conference, we honor and award those who exemplify the promise of Community Action - Helping People and Changing Lives. Categories of excellence in Community Action service, include: individuals, volunteers and partners.



## **Community Action's Got Talent**

MCAP hosted this zany contest which brought about agency competition, lots of laughter and good memories. Great acts included song-writing, singing, skits and dance routines. We will continue this new tradition. in the coming year!

## **FUTURE INNOVATIONS**

MCAP looks forward to the new year as we plan to further develop our strategic partnerships with a new partner program. By providing a structured framework of benefits, we enhance existing partnership efforts throughout the year. We will also activate opportunities for new engagements.

This is a strategic effort to increase partner revenue, in-kind contributions and valuable content sharing for impact.



# **NEW PROGRAM GOALS**

**Increased Impacts** 

Refinements

Win-Win Agreements

Tier Definition

Assessment

- Increase awareness for advocacy and solutions for tackling poverty
- Increase brand awareness and extend our communications
- Extend new resources and innovations to our membership
- Align with like-minded organizations to compound positive impacts

## **FINANCIALS**

This is a summary of **MCAP's financial** information for years 2022 and 2021.



## **Maryland Association of Community Action Agencies Statements of Financial Position**

**DECEMBER 31, 2022 and 2021** 

#### **ASSETS**

		2022		2021
Assets:				
Cash and Cash Equivalents	\$	738,733	\$	598,895
<b>Grants Receivables and Other Receivable</b>	\$	23,426	\$	66,130
Prepaid Expenses	\$	633	\$	950
Office Equipment, at cost	\$	18,660	\$	18,660
Less - Accumulated Depreciation	( - \$18,660)		( - \$18,660)	
Total Assets	\$	762,792	\$	665,975

#### **LIABILITIES AND NET ASSETS**

 2022		2021
\$ 71,611	\$	79,784
\$ 323,174	\$	285,546
\$ 394,785	\$	365,330
\$ 368,007	\$	300,645
\$ 368,007	\$	300,645
\$ 762,792	\$	665,975
\$ \$ \$	\$ 71,611 \$ 323,174 \$ 394,785 \$ 368,007 \$ 368,007	\$ 71,611 \$ \$ 323,174 \$ \$ 394,785 \$ \$ 368,007 \$ \$ 368,007 \$

## **OUR PARTNERS**

Collaboration for community service ensures best practices and pursuit of excellence.

#### **Ecosystem Partners**



















## MCAP STAFF AND BOARD

#### Staff

#### **Angela Martin** MCAP

**Executive Director** 

#### **Christal Dean Executive Assistant**

**Alex Dupree** Regional Projects Coordinator

#### **Erica Lambert**

MCAP Grants Manager

#### **Board**

### Wendolyn McKenzie, Board Chair

Allegany County Human Resources Development Commission, Inc. Executive Director

#### Marilyn Neal. Vice Chair

Neighborhood Services Center, Inc. **Executive Director** 

#### Freddy Mitchell, Treasurer

Shore Up! Inc. Executive Director

#### Tim Fisher

Washington County Community Action Council, Inc. **Executive Director** 

#### **Charlestine Fairley, PhD**

Anne Arundel County Community Action Agency, Inc. CFO

#### **Angela Whitaker**

Baltimore City Community Action **Partnership** Executive Director

#### Tracy Broccolino, M.S. Ed.

Community Action Council of Howard County, Maryland, Inc. **President** 

#### **Mitchell Posner**

Community Assistance Network, Inc. (CAN) Executive Director

#### Santo A. Grande

Delmarva Community Services, Inc. CFO / President

#### **Bernice M. Edwards**

First State Community Action Agency Executive Director

#### Ramenta Cottrell

Frederick Community Action Agency **CCAP** Director

#### **Duane Yoder**

**Garrett County Community Action** Committee, Inc. President

#### **Pamela Craig**

Harford County Community Action Agency, Inc. Executive Director

#### **Scott Yard**

**Human Services Programs of Carroll** County, Inc. **Executive Director** 

#### **Chris Benzing**

Maryland Rural Development Corporation CFÓ

#### Michael E. Young

Southern Maryland Tri-County Community Action Committee, Inc. Executive Director

#### Rasheeda Jamison

**United Communities Against** Poverty, Inc. (UCAP) President/CEO

#### **Andrea Thomas**

United Planning Organization (UPO) Chief Executive Officer

#### Shanta Johnson

Montgomery County Community Action Agency Interim Executive Director

## **HOW YOU CAN HELP**



#### Share

Click and follow our communities to join in the conversations and share updates.



#### **Advocate**

Make your voice heard and share our impact stories of community action. Follow MCAP's legislative priorities and participate with us.

#### **Connect**

Introduce MCAP to your network where there may be like-minded interests.

#### Volunteer

We believe every single act of community action counts toward a better future. Ask us how you could lend your time.

### **Sponsor**

Participate at annual events or offer in-kind support.

#### **Subscribe**

Sign up for MCAP's newsletter and follow our social media communications @ActionMaryland.